

香港國際仲裁中心

HONG KONG INTERNATIONAL ARBITRATION CENTRE

COMPLAINT TRANSMITTAL COVERSHEET

Attached is a Complaint that has been filed against you with the Hong Kong International Arbitration Centre (HKIAC) pursuant to the HKDNR Domain Name Dispute Resolution Policy, adopted by the Hong Kong Domain Name Registration Company Limited (HKDNR) on 30 November, 2006 (the Dispute Resolution Policy), the HKDNR Domain Name Dispute Resolution Policy Rules of Procedure, approved by HKDNR on 30 November, 2004 (the Rules of Procedure) and the HKIAC Supplemental Rules.

The Policy is incorporated by reference into your Registration Agreement with the Registrar(s) of your domain name(s), in accordance with which you are required to submit to and participate in a mandatory arbitration proceeding in the event that a third party (a Complainant) submits a Complaint to a dispute resolution service provider, such as the HKIAC, concerning a domain name that you have registered. You will find the name and contact details of the Complainant, as well as the domain name(s) that is/are the subject of the Complaint in the document that accompanies this Coversheet.

You have no duty to act at this time. Once the HKIAC has checked the Complaint to determine that it satisfies the formal requirements of the Policy, the HKDNR Domain Name Dispute Resolution Policy Rules of Procedure (the Rules) and the HKIAC Domain Name Dispute Supplemental Rules (the Supplemental Rules), and it has received the required payment from the Complainant, it will forward an official copy of the Complaint to you through the Notification of Commencement of Proceedings form. You will then have 15 business days within which to submit a Response to the Complaint in accordance with the Rules and Supplemental Rules to the HKIAC and the Complainant. Should you so desire, you may wish to seek the assistance of legal counsel to represent you in the administrative proceeding.

- The Policy can be found at
https://www.hkdnr.hk/dispute_resolution/dispute_resolution_policy.jsp
- The Rules can be found at
https://www.hkdnr.hk/dispute_resolution/rules_of_procedure_3_0.jsp
- The Supplemental Rules can be found at
https://www.hkdnr.hk/dispute_resolution/en_2nd_dispute_supplemental.jsp

Alternatively, you may contact the HKIAC to obtain any of the above documents. The contact details are as follows:

Tel: (852) 2525 2381
Fax: (852) 2524 2171
Email: hkdomain@hkiac.org

You are kindly requested to contact the HKIAC to provide the contact details to which you would like (a) the official version of the Complaint and (b) other communications in the administrative proceeding to be sent.

By submitting this Complaint to the HKIAC, the Complainant hereby agrees to abide and be bound by the provisions of the Policy, the Rules and the Supplemental Rules.