FORM A

COMPLAINT IN ACCORDANCE WITH THE
DOMAIN NAME DISPUTE RESOLUTION POLICY

This Form shall be used to file a complaint with the Hong Kong International Arbitration Centre ("HKIAC") pursuant to the Domain Name Dispute Resolution Policy ("Policy"), adopted by the Hong Kong Domain Name Internet Registration Corporation Limited ("HKIRC"), effective from 22 February 2011, the HKIRC Domain Name Dispute Resolution Policy Rules of Procedure ("Rules of Procedure"), approved by HKIRC effective from 15 July 2020, and the HKIAC Supplemental Rules for HKIRC Domain Name Dispute Resolution Policy ("HKIAC Supplemental Rules"), effective from 15 July 2020.

(Note: In case any section of the Form is not applicable, please mark N/A)
(Note: If there is insufficient space, provide details on a separate sheet in the same format)

1 Disputed domain name:
   (Name to be listed in full)

__________________________________________________________________________________________
__________________________________________________________________________________________

2 Indicate the registrar with which the domain name is registered including its full contact details:

__________________________________________________________________________________________
__________________________________________________________________________________________
__________________________________________________________________________________________
__________________________________________________________________________________________
__________________________________________________________________________________________
__________________________________________________________________________________________
__________________________________________________________________________________________
__________________________________________________________________________________________

1
3  **Details of parties:**

*(If there is more than one Complainant/Respondent, provide the contact details for each and briefly describe the bases on which they are being joined in a common complaint)*

<table>
<thead>
<tr>
<th>Complainant:</th>
<th>Respondent:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name ______________________________</td>
<td>Name ______________________________</td>
</tr>
<tr>
<td>Address ______________________________</td>
<td>Address ______________________________</td>
</tr>
<tr>
<td>Tel No ______________________________</td>
<td>Tel No ______________________________</td>
</tr>
<tr>
<td>Fax No ______________________________</td>
<td>Fax No ______________________________</td>
</tr>
</tbody>
</table>
| Email ______________________________ | Email ______________________________ |}

*(attach a copy of the Registration)*

<table>
<thead>
<tr>
<th>Place of Incorporation</th>
<th>Place of Incorporation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Business Registration Number</td>
<td>Business Registration Number</td>
</tr>
</tbody>
</table>

*(attach a copy of the Registration)*

<table>
<thead>
<tr>
<th>Registered Office</th>
<th>Registered Office</th>
</tr>
</thead>
</table>

**Authorised Representative (if any):**

| Name ______________________________ | Name ______________________________ |
| Address ______________________________ | Address ______________________________ |
| Tel No ______________________________ | Tel No ______________________________ |
| Fax No ______________________________ | Fax No ______________________________ |
| Email ______________________________ | Email ______________________________ |}

4  **Indicate reasons why the person/entity identified as the Respondent has been so identified:**

*(All supporting documents and evidence should be attached to this application with an index)*

______________________________________________________________________________________

______________________________________________________________________________________

______________________________________________________________________________________

______________________________________________________________________________________

______________________________________________________________________________________
5 Complaint:
(Specify the trademark(s) or service mark(s) on which the complaint is based and, for each mark, describe the goods or services, if any, in connection with which the mark is used. Attach copies of all supporting documents and an index)
______________________________________________________________________________________
______________________________________________________________________________________
______________________________________________________________________________________
______________________________________________________________________________________
______________________________________________________________________________________

6 Summarise briefly the factual and legal grounds on which the complaint is made:
(Word limit shall be 3,000 words maximum)
______________________________________________________________________________________
______________________________________________________________________________________
______________________________________________________________________________________
______________________________________________________________________________________
______________________________________________________________________________________

7 Remedies sought:
______________________________________________________________________________________
______________________________________________________________________________________
______________________________________________________________________________________
______________________________________________________________________________________
______________________________________________________________________________________

8 The Complainant elects to have the complaint decided by a Panelist(s) of one/three:
(Delete as appropriate)

9 Proposed Panelist(s) if the Complainant elects a Panel of three:
(Must be on the HKIAC Domain Name Dispute Resolution Panel. List in order of preference)
1. __________________________________
2. __________________________________
3. __________________________________

10 Registration agreement in regards to the domain name:
(Attach a copy to this application)
11 Other relevant details:

______________________________________________________________________________________
______________________________________________________________________________________
______________________________________________________________________________________
______________________________________________________________________________________
______________________________________________________________________________________

12 Additional information

(i) Annex any additional documentary or other evidence to support the complaint, together with a schedule indexing such document(s).

(ii) The complaint may only relate to one domain name.

(iii) This complaint shall be submitted in electronic form to:

Hong Kong International Arbitration Centre  
Attention: Case Manager  
Email: hki@hkiac.org

(iv) Enclose or transfer the appropriate fees in accordance with Article 15 of the HKIAC Supplemental Rules. Telegraphic transfers shall be made as follows:

Account Name: Hong Kong International Arbitration Centre  
Bank Code: 004  
Account Number: 567 190897 001  
Bank: Hongkong and Shanghai Banking Corporation Limited  
Address: 1, Queens Road, Central, Hong Kong  
SWIFT Code: HSBC HK HHH KH

* All bank charges, transfer fees or other amounts that may be levied in connection with a payment made to the Centre, shall be the responsibility of the Party making the payment.

(v) The following documents should be consulted in connection with preparing this complaint:

- Policy  
  (https://www.hkirc.hk/en/our support/domain dispute policies and procedures/domain name dispute resolution_policies/)

- Rules of Procedure  
  (https://www.hkirc.hk/en/our support/domain dispute policies and procedures/rules of procedures/)

- HKIAC Supplemental Rules  

13 Certificate

The Complainant, by submitting the complaint agrees to the settlement of the dispute, regarding the domain name which is the object of the complaint by final and binding arbitration in Hong Kong in accordance with the Policy, the Rules of Procedure and the HKIAC Supplemental Rules.

The Complainant agrees that its claims and remedies concerning the registration of the domain name, the dispute, or the dispute’s resolution shall be solely against the domain name holder and waives all such claims and remedies against: (a) the HKIAC as well as their directors, officers, employees, agents and the Arbitration
Panelist(s) who will hear the dispute, except in the case of fraud or dishonesty or deliberate wrongdoing; (b) the Registrar; (c) the registry administrator; and (d) the HKIRC, as well as their directors, officers, employees, and agents.

The Complainant, by submitting this complaint, agrees that the decision of the Arbitration Panelist(s) to be appointed in this matter may be made public and may be published on the website including without limitation other forms of publication of the HKIRC and/or the HKIAC who shall appoint the Arbitration Panelist(s) in question.

The Complainant certifies that the information contained in this complaint is to the best of the Complainant’s knowledge complete and accurate; that this complaint is not being presented for any improper purpose, such as to harass; and that the assertions in this complaint are warranted under the Policy, the Rules of Procedure, the HKIAC Supplemental Rules and the applicable law, as it now exists or as it may be extended by a good-faith and reasonable argument.

(Signed) _____________________________________________ Date: ________________________________

Name and capacity: ________________________________________________________________________